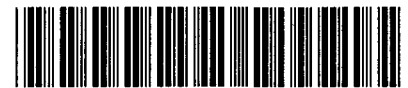


ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2011 - 99703Date: 10/3/2011Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Victor

Mcgee

Account Name: Victor McGeeHome:Street:Work:City: SurpriseCBR:State: AZ Zip: 85374is:Utility Company: Arizona Public Service CompanyDivision: ElectricContact Name:Contact Phone:Nature of Complaint:

Sept. 27, 2011

Mr. & Mrs. Victor McGee

Surprise, AZ

Cell Phone: N/A

Arizona Corporation Commission

DOCKETED

OCT 4 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 OCT -4 P 12:55

RECEIVED

Docket you wish to comment on: W-01303A-10-0448

Case or Utility Name: American Water Company (for rate increase)

Docket Number: W-01303A-10-0448

Position on Docket: Con

I know we have to pay for your mistakes for cars and trucks and pensions; but in these hard and unusual times of almost a depression; it is another mistake for you to raise up the water rates almost 90%. You are like all the rest of the "monopolies" of this country; you have the people where the hair is short; what are we going to do; go to another water company? Believe me, if we could, we would; you are just like all of the rest of the "Ponzy Scheme Artists". You don't care if people are hurt from this water raise or not. We can't sell out houses and move away to SRP water area houses; because someone ripped us off and lined their pockets with equity. It seems at every turn, your big businesses have learned how to steal from us legally. My husband served in "The Forgotten War" in Korea and is an amputee and has MANY, MANY health issues because of it; I am his caregiver; there is no raise for us to give to you, we can't work. I am going to take out all of my plants!

Sincerely, Margie & Victor McGee

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 10/3/2011

Opinion No. 2011 - 99703
